Thriving On Chaos
What is after the COVID-19 Crisis
One of the Key merits of this solution is to enable leaders and managers to ensure Business Continuity in disruptive times like the COVID-19 chaotic environment created as a result of the PANDEMIC.

Rigidly adhering to a chosen strategy risks missing opportunities or failing to respond to market and environmental changes.

Leaders and Managers need to be proactively seeing through the current crisis and treat it as TIP OF THE ICEBERG. There are so many consequences for this Crisis which will follow, technologically, financially, economically, geopolitically etc. Organisations will need to be prepared for making tough choices!

Somehow employees need to walk a fine line between these two positions, in order to be flexible and yet sufficiently focused to keep people motivated. VUCA is complex and challenging, but it is also an environment that can allow true talents to emerge at all levels of the organisation. One of the major lessons of the VUCA world is that employees need to be engaged at all levels, in order to gain their trust and contribution in dealing with the great range of challenges that VUCA entails. Seen from this point of view, VUCA becomes an opportunity for development and greater collaboration, rather than a risk to be mitigated.
This programme is ideal for managers regardless their functional background or level (line, middle or senior managers).

· Best practice advise drawing on the expertise of crisis researchers, analysts and practitioners on the behaviours to be demonstrated throughout the Crisis Management Process.
· Build an effective crisis management capability within their organization.
· Recognize crisis leadership characteristics and functions.
· Identify and tackle challenging Crisis Management Team (CMT) dynamics and provide appropriate solutions and effective strategies to influence during the process.
· Describe and discuss Business Continuity Management in the Organisation.
· How to consider the main areas of the Crisis Management: Preparation(Planning), Presence (Response) and Persistence (Recovery).
· Get the maximum from emergency responders and crisis management teams.
· How to avoid miss-management and so make a bad situation worse.
· Manage yourself/others, make judgements, redefine standards, establish options.
· Create a Shared Language between stakeholders throughout the Crisis Management Process.
· Nurture Agility & Resilience within your department for managing the Unexpected.
· Manage your Response during the Crisis using the WBT.
· Manage the Recovery phase with Persistence and evaluate the situation to develop a Business Continuity Plan.

LEADING BEYOND THE COVID-19 CRISIS

Takeaways?
## Description & Takeaways

### Risk Assessment Form

<table>
<thead>
<tr>
<th>Project/Work Description</th>
<th>Department &amp; exact Location of The Work Performed</th>
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<tbody>
<tr>
<td>Approved By Supervisor / Reporting Officer</td>
<td>Names of Risk Assessment Team</td>
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<td>Next Review Date</td>
<td>Date</td>
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### Risk Control & Evaluation

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<th>Remarks</th>
<th>Risk Control</th>
<th>Risk Evaluation</th>
<th>Hazard Identification</th>
<th>Risk Control</th>
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<td>Follow up by (name) date &amp;</td>
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<td>Probability</td>
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<td>Additional Risk Control</td>
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### Comments

- Effective Date: [Insert Date]
- Approved By: [Insert Name]

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**Business On**

**ttm Digital Suite**
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Target Group:
Managers and Executives

Platform:
Live Online Session (Zoom, Samba)

Duration:
4 X 90 minutes Tutorial Interactive Sessions with Pre & Post session activities

ttmassociates.com/digitalsuite/leadership